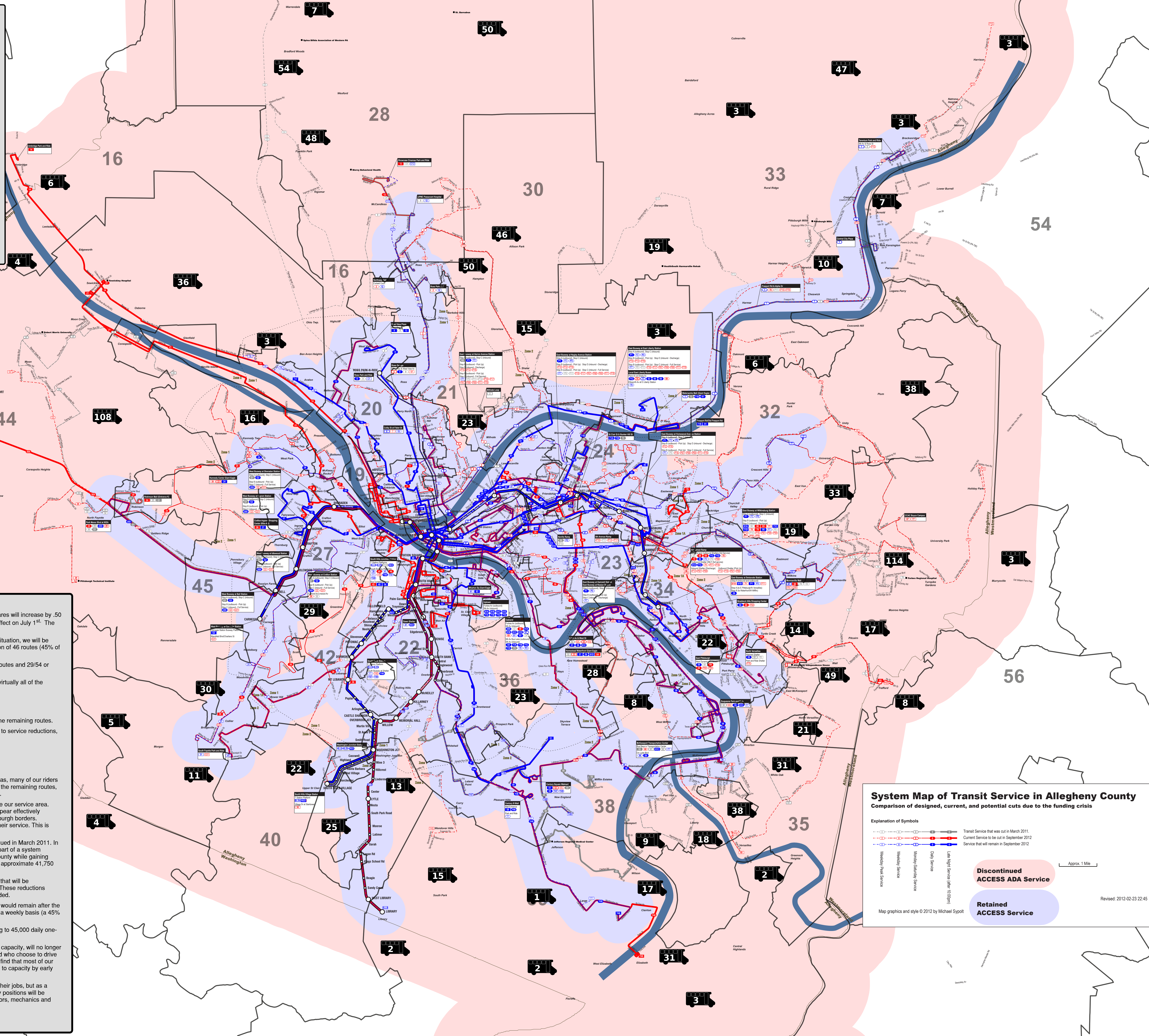


**ACCESS Paratransit Service Details**  
 Proposed service reductions and fare increases to Port Authority of Allegheny County transit service will impact ACCESS paratransit as well. Under the Americans with Disabilities Act, transit agencies are required to provide paratransit, such as ACCESS, along with regular fixed route service. Port Authority currently provides a much higher level of paratransit service than is required by law. Without sufficient state funding, Port Authority must scale back the service it can provide through ACCESS. Fares will increase for riders who are covered under the 65 Plus and ADA Eligible services. The last ACCESS fare increase was in 2007. Since that time, costs have risen in every area and there are no other cost-savings measures available to maintain service at the current level. ACCESS fares are based on distance traveled and under this proposal, the increase would be highest at the minimum level in an effort to maintain the affordability of longer trips.

Riders covered under the ADA Eligible service would see reductions in service area and service hours, since service levels would be impacted by reductions in Port Authority's fixed route service. For 65 Plus riders, evening hours of service would be scaled back. Fare changes would go into effect Sunday, July 1, 2012 and service changes would go into effect Sunday, September 2, 2012. This map shows the areas that will lose ADA ACCESS service designated by the pink areas. Light blue areas designate retained ADA ACCESS service area. The van icons with numbers designate the number of registered ACCESS riders living outside of the proposed service area, thus losing service. Over 1200 ACCESS riders would completely lose service in addition to the 20,000 fixed route riders who would lose all service. To learn more about proposed changes to Port Authority fixed route service, visit [www.portauthority.org](http://www.portauthority.org), pick up our service brochure or call Customer Service at 412.442.2000 (TTY 412.231.7007).

**Fixed route Fare and Service Details**

- Zone 1 fares will increase by .25 from \$2.25 to \$2.50. Zone 2 fares will increase by .50 from \$3.25 to \$3.75. The fare increases are proposed to take effect on July 1<sup>st</sup>. The price of transfers will not change.
- Then, in September, 2012, absent any changes to the present situation, we will be forced to reduce 35% of service hours resulting in the elimination of 46 routes (45% of the 102 routes we operate).
- This includes the elimination of 17/25 or 68% of our commuter routes and 29/54 or 54% of our local routes.
- Further, this 35% cut will also entail the reduction of service on virtually all of the remaining routes. The service reductions will affect:
  - How frequently the routes operate
  - When they start in the morning and end in the evening, and
  - Will result in the partial discontinuation of some sections of the remaining routes.
- In determining which routes would be eliminated and be subject to service reductions, a combination of three primary criteria were used:
  - Ridership
  - Productivity (Passengers per Revenue Hour)
  - Cost recovery (revenue received relative to cost to operate)
- When we instituted our 15% cut last March, as difficult as that was, many of our riders still had transit options. This time, with the elimination of 45% of the remaining routes, transit options for most of our riders will be virtually non-existent.
- The current proposed route eliminations will significantly truncate our service area. Service in the outer areas of Allegheny County will largely disappear effectively shrinking system coverage to not much beyond the City of Pittsburgh borders. Approximately 100 communities in the affected areas will lose their service. This is strikingly portrayed by the this map:
  - The lines shown in gray designate routes that were discontinued in March 2011. In compliance with state mandate, these routes were deemed part of a system redesign that improved transit connections throughout the county while gaining operational efficiency. The 2011 reductions were 15% of the approximate 41,750 weekly vehicle service hours.
  - The lines designated in red are routes that currently operate that will be discontinued in September if no funding stream is provided. These reductions reflect 35% of the current 35,500 weekly vehicle hours provided.
  - The lines shown in blue designate the proposed service that would remain after the reductions. Only 23,000 vehicle hours would be provided on a weekly basis (a 45% reduction from 2010 service levels).
- It is estimated that 20% of our daily ridership will be lost equating to 45,000 daily one-way trips (more than 20,000 individuals)
- 16 park and ride lots, a number of which are currently at or over capacity, will no longer be served. Those people who have access to an automobile and who choose to drive further to one of the remaining park and rides, unfortunately will find that most of our remaining parking facilities and transit vehicles are already filled to capacity by early morning.
- Not only will many of our customers no longer be able to get to their jobs, but as a result of the service cuts, approximately 500 - 600 Port Authority positions will be eliminated, necessitating the layoff of between 400 - 500 operators, mechanics and administrative staff.
- It will also result in the closure of one and possibly two garages



**System Map of Transit Service in Allegheny County**  
 Comparison of designed, current, and potential cuts due to the funding crisis

**Explanation of Symbols**

- Gray line: Transit Service that was cut in March 2011
- Red line: Current Service to be cut in September 2012
- Blue line: Service that will remain in September 2012

**Legend:**

- Discontinued ACCESS ADA Service (Pink area)
- Retained ACCESS Service (Light blue area)
- Day Service (Van icon)
- Weekend Service (Van icon)
- Weekday Peak Service (Van icon)
- Major/Secondary Service (Van icon)
- Light Night Service (Van icon)

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